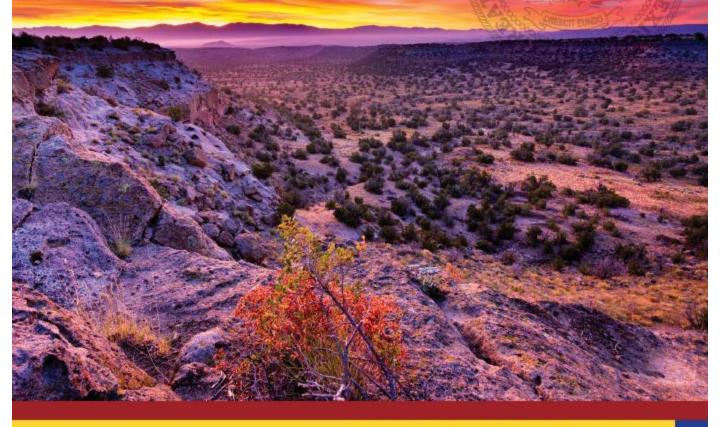


490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501

Phone: (505) 476-2200

Fiscal Year 2021 STRATEGIC PLAN



STATE OF NEW MEXICO

AGENCY

Department of Finance and Administration

Leadership



Governor Michelle Lujan Grisham's priorities

- Transformative strategic investments in public education: My team will
 work hand-in-hand with educators, students, parents and communities to
 build both a pre-kindergarten and K-12 public education system that is
 equitable, well-funded and provides New Mexico schoolchildren with
 every single opportunity they need to succeed.
- Improved access to high-quality health care throughout the state: We will
 leverage additional federal funding for Medicaid-eligible clients while
 proactively reaching out to eligible New Mexicans across the state to
 ensure every family has access to the care they need when they need it.
- Comprehensive health and well-being services for children and families:
 We will make significant investments in protective services personnel and advanced screening and case management services while continuing to leverage federal funds to ensure the safety of our most vulnerable youth.
- In Building the 21st Century economy New Mexico deserves: My team will
 creatively and aggressively leverage core strengths and growth areas,
 establish long-term partnerships in the film and television industries and
 launch sustainable new economic areas like cyber security, aerospace,
 value-added agriculture and intelligent manufacturing.
- Sustainable investments in the workforce: After having boosted the minimum wage for the first time in a decade, we will expand our apprenticeship programs and invest in job training programs, financial aid and the College Affordability Act.
- Prudent fiscal management: We will safeguard taxpayer dollars and key investments by targeting healthy General Fund reserves and deploying tax stabilization tools.

Note from DFA Cabinet Secretary Olivia Padilla-Jackson



Our leadership team is excited to introduce DFA's new strategic plan. This plan aligns with the governor's vision of prudent fiscal management, efficient government, and providing quality, effective services to all New Mexicans.

Our plan is anchored by:

- Financial Stability & Strength
- Quality Services
- Government Accountability, Innovation & Efficiency
- Workforce Development & Engagement
- Thriving Communities

I welcome feedback from our stakeholders and look forward to serving all New Mexicans as we continue to move our state forward.

Table of Contents

Vision, Mission and Values	4
Organizational Structure	5
Program 1: Policy Development, Fiscal Analysis, Budget	
Oversight and Education Accountability (P541)	6
Program 2: Program Support (P542)	18
Program 3: Community Development, Local Government Assistance and Fiscal Oversight (P543)	14
Program 4: Fiscal Management and Oversight	
(P544)	10
Appendix	22

Vision, Mission and Values

OUR VISION

Public entities, throughout New Mexico, are fiscally responsible, effective and accountable.

OUR MISSION

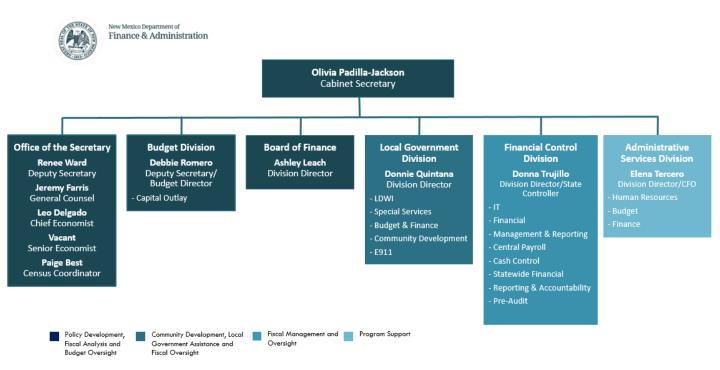
Guide, serve and support public entities to ensure fiscal accountability and effective government that is responsive to all New Mexicans.

OUR GUIDING VALUES

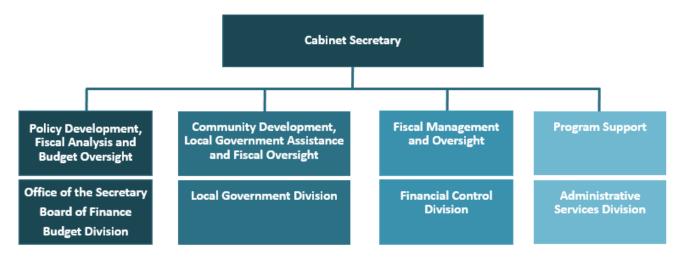
Accountable, Collaboration, Communication, Efficiency, Effectiveness, Fiscally Responsible, Service and Quality

Organizational Structure

By Division



By Program







Purpose of the Program

Provide professional and coordinated policy development, analysis, oversight and leadership for initiatives and programs using best practices and data informed decisions for the most efficient and effective use of the public's tax dollars

Program Users

Governor, Lieutenant Governor, State agencies and institutions, Legislature, Judiciary, Public, Media, Bondholders, Bond rating agencies, Local governments, Other state agencies and national organizations, Tax Increment Development Districts, State Board of Finance members

Benefits to New Mexicans				
Sound fiscal policy analysis and data driven advice to the Executive Branch and Legislature	Greater legal protections for local governments, school districts, and higher educational institutions in real property transactions			
A balanced budget that is developed with sound revenue estimates	Provide New Mexicans with greater accountability for capital projects and streamline the processes to increase efficiency			
Efficient allocation and use of state resources toward needed public projects	Responsive and sound legal counsel for DFA divisions and other agencies			
Increased transparency and public confidence with deposits and investments of state money	Compliance with Inspection of Public Records Act requests			

Timely access to public project funds at low interest cost for the State

Budget and FTE (in thousands \$)

	FTE	Budget
DFA (Overall)	153	\$ 143,731.0
Office of the Secretary	10	\$ 1,173.0
State Budget Division	19	\$ 1,949.5
Board of Finance Division	5	\$ 530.9

Program Objectives

Focus Areas	
FISCAL STRENGTH & STABILITY	Provide policy and financial analysis and budget planning to support strong executive and legislative decisions
	Promote fiscal stability within state government and statewide
	Present a timely and structurally balanced Executive Budget Recommendation
	Deliver accurate consensus revenue estimates
	Provide oversight and assistance on timely and legal expenditure of capital outlay projects
QUALITY SERVICES	Offer a positive, solution-driven customer experience to both external and internal customers
THRIVING COMMUNITIES	Present training and education to other state agencies
	Conduct outreach efforts to increase understanding of state agency's operations and needs



Strategic Actions

Conduct Strategic Planning for DFA

Work with Agencies to estimate and fund Governor's major initiatives

Develop Revenue Stabilization Tools

Design Budget Review System Replacement

Support Pension Reform Task Force

Improve Revenue, Budget, and Performance Reporting

Host DFA Learning Series

Support 2020 Census through Complete Count Committee

Create Capital Outlay and ICIP interactive dashboards

Train Board of Finance Members



Performance Measures

	FY17 Actual	FY18 Actual	FY19 Target	FY20 Target	FY21 Request
General Obligation Bond Rating (Moody's & S&P) (NEW)	-	-	-	-	Rating upgrade to aa1 (Moody's) and AA+ (S&P)
% of capital outlay expended within 6 months for all funding sources (NEW)	-	-	-	+	5.0%
% of capital outlay expended within 3 years for all funding sources (NEW)	-	-	-	+	85.0%
% of capital outlay projects with no activity after one year (NEW)	-	-	-	-	0%
% of fiscal impact reports issued within two days of request (NEW)	-	-	-	-	100.0%
Error rate for the 18 month General Fund revenue forecast, non-oil and gas revenue and corporate income taxes	4.6%	10.7%	(+/-) 3.0%	(+/-) 3.0%	5.0%
Error rate for the 18 month General Fund revenue forecast, oil and gas revenue and corporate income taxes	6.1%	15.0%	(+/-) 3.0%	(+/-) 3.0%	5.0%
General Fund Reserve as a percent of recurring appropriations	8.3%	19.6%	10.0%	20.0%	25.0%
% of state agencies who are satisfied with DFA services based on survey responses (NEW)	-	-	-	-	90.0%
# of formal and informal trainings conducted by the State Budget Division	-	3	3	3	3
% of agencies attending State Budget Division training (NEW)	-	-	-	-	95.0%
# of visits to state agencies by State Budget Division (NEW)	-	-	_	-	30



Purpose of the Program

Provide for and promote financial accountability for public funds throughout state government and provides state agencies and New Mexicans with timely, accurate and comprehensive information on the financial status and expenditures of the state. This is achieved by clearly communicating required fiscal management practices, providing processes and instruction, training and coaching agencies and ensuring agencies have the skill and resources to provide necessary financial accountability.

Program Users

State agencies and institutions, New Mexicans, Governor, Lieutenant Governor, Legislature, Judiciary Legislature, vendors doing business with the State, bond holders, bond rating agencies and any other individual interested in financial information on the State.

Benefits to New Mexicans				
Accurate and timely financial reports	Greater accountability in state payments for all state agencies			
Quality information for management decisions				

Budget and FTE (in thousands \$)

	FTE	Budget
Fiscal Management and	54	\$ 67042.0
Oversight		

Statutory Authority and Activities - See appendix for a comprehensive listing





Program Objectives

Focus Areas	
FISCAL STRENGTH & STABILITY	Improve the quality and timeliness of statewide financial reporting
	Improve the quality of financial management throughout state government
GOVT ACCOUNTABILITY, INNOVATION & EFFICIENCY	Promote financial expertise statewide to achieve efficiency and improve operating standards, consistency, knowledge base, and work product
	Foster best practices and accountability
	Make certain DFA hardware and software is compatible with the latest technology and security standards
	Implement safeguards to ensure DFA payment systems are secure
QUALITY SERVICES	Deliver quality, reliable and timely financial and administrative services to internal and external customers

Strategic Actions

Provide new Certification Program for Statewide CFOs

Plan/Issue FY19 CAFR by April 2020



Performance Measures

	FY17 Actual	FY18 Actual	FY19 Target	FY20 Target	FY21 Request
Length of time to issue the Comprehensive Annual Financial Report (CAFR) after the end of the fiscal year, in days	11	12	-	-	180
% of material audit findings resolved in CAFR (NEW)	-	-	-	-	75.0%
% of state agencies that have received an onsite visit from CAFR Unit accountants (NEW)	-	-	-	-	12
% of state agency CFOs who have completed CFO certification program (NEW)	-	-	-	-	100.0%
# of trainings held by Financial Control Division (NEW)	-	-	-	-	10
% of state agency CFOs attending Model Accounting Practices (MAPS) module training (NEW)	-	-	-	-	100.0%
% of bank accounts reconciled on an annual basis	100.0%	100.0%	100.0%	100.0%	100.0%
% of payroll payments to employees made by the scheduled payday	100.0%	100.0%	100.0%	100.0%	100.0%
% of vouchered vendor payments processed within five working days	95.0%	99.0%	95.0%	95.0%	100.0%
DFA IT Security Score (850 max) (NEW)	-	-	-	-	850
# of DFA security scans performed annually (NEW)	-	-	-	-	5

Purpose of the Program

Provide assistance to local public entities, with the appropriate use of public funds and strengthen their ability to better serve New Mexico communities to improve their quality of life.

Program Users

Governor, Lieutenant Governor, Legislature, Local public entities, tribes and pueblos, State agencies, the public, councils and commissions and non-profit and for profit organizations.

Benefits to New Mexicans				
Assist? With (Allow) for planning and funding for infrastructure needs statewide				
Improve health and safety of communities through the LDWI program				

Grantees/ contractors receive reimbursements on a timely basis

Budget and FTE (in thousands \$)

	FTE	Budget
Community Development, Local Government Assistance and Fiscal Oversight	44	\$ 49364.9

Statutory Authority and Activities - See appendix for a comprehensive listing



Program Objectives

Focus Areas	
FISCAL STRENGTH & STABILITY	Provide oversight and assistance on timely and legal expenditure of capital outlay projects
	Promote fiscal stability within state government and statewide
	Involve stakeholder input in key decisions
GOVT ACCOUNTABILITY, INNOVATION & EFFICIENCY	Build technological capabilities and improve processes to achieve progressive ways of doing business timely and consistently
QUALITY SERVICES	Furnish user-friendly, actionable Infrastructure Capital Improvement Plan (ICIP) and capital outlay project balance reporting
	Impart financial expertise, training and technical assistance to local public entities
	Deliver quality, reliable and timely financial and administrative services to internal and external customers
	Present training and education to local public entities
THRIVING COMMUNITIES	Conduct outreach efforts to build strong local public entity relationships
	Provide valuable and accessible services to local public entities
	Ensure capital projects are fully planned, having addressed operating and maintenance costs, corresponding revenue sources which are ready to begin

Strategic Actions

Create new Local Government survey

Host Infrastructure Finance Conference



Performance Measures

	FY17 Actual	FY18 Actual	FY19 Target	FY20 Target	FY21 Request
% of local public entities that meet required reserve levels (NEW)	-	-	-	-	100.0%
% of local public entities with current audits (NEW)	-	-	-	-	100.0%
% of capital intergovernmental grant agreements (IGAs) entered into within 60 days (NEW)	-	-	-	-	75.0%
% of required site visits by enhanced-911/driving while intoxicated/community development block grant staff are conducted annually (percent by program)	49.0%	53.0%	90.0%	90.0%	90.0%
% of public entities who have been surveyed by the Local Government Division for input in key decisions (NEW)	-	-	-	-	100.0%
% of grantee payment requests processed within ten working days in Local Government Division	-	97.0%	97.0%	97.0%	100.0%
% of Local Government capital outlay projects included in Infrastructure Capital Improvement Plan (ICIP) (NEW)	-	-	-	-	100.0%
# of visits to local public entities to provide E911 general support or technical assistance (NEW)	-	-	-	-	13
# of trainings provided to local public entities (NEW)	-	-	-	-	13
% of local public entities attending training (NEW)	-	-	-	-	75.0%
# of Local Government Division visits to local public entities (NEW)	-	-	-	-	140
% of local public entities who are satisfied with Local Government Division services based on survey responses (NEW)	-	-	-	-	80.0%
# of counties and municipalities the Local Government Division assisted during the fiscal year to resolve audit findings and diminish poor audit opinions	21	13	10	11	10
% of local public entities submitting Infrastructure Capital Improvement Plans (ICIPs) (NEW)	-	-	-	-	95.0%

Purpose of the Program

Provide all Department of Finance and Administration programs with central direction for agency management processes to ensure consistency and financial integrity

Program Users

All DFA employees, administratively attached organizations and other State agencies

Benefits to New Mexicans

Increase agency performance, accounting accuracy, financial reporting and program efficiency

Budget and FTE (in thousands \$)

	FTE	Budget	
Program Support	21	\$	2063.2

Statutory Authority and Activities - See appendix for a comprehensive listing





Program Objectives

Focus Areas	
FISCAL STRENGTH & STABILITY	Implement accurate financial management practices and reporting for DFA
GOVT ACCOUNTABILITY, INNOVATION & EFFICIENCY	Build technological capabilities and improve processes to achieve progressive ways of doing business timely and consistently
QUALITY SERVICES	Deliver quality, reliable and timely financial and administrative services to internal and external customers
WORKFORCE DEVELOPMMENT & ENGAGEMENT	Ensure adequate training and educational attainment support for DFA workforce
	Provide an overall positive experience for new DFA employees
	Maintain positive employee morale through employee engagement and appreciation activities
	Create successful pipeline and succession plan for key positions

Strategic Actions

Develop process to streamline work flow for REQ/PO/voucher set up

Review contracts by the Chief Procurement Officer (CPO) during scope of work creation

Create purchase document to increase efficiency of purchases

Establish quarterly meetings with division directors to implement changes in processes (i.e. P-card policy/procedure, purchasing workflow, budget meeting focus, employee applicant pre or post screening)

Performance Measures

	FY17 Actual	FY18 Actual	FY19 Target	FY20 Target	FY21 Request
% of major fund reconciliations completed as an internal control within twenty-one days after the official closing of the books each quarter	100.0%	100.0%	100.0%	97.0%	97.0%
% of prior-year DFA audit findings resolved/ improved	12/1	60.0%	80.0%	80.0%	80.0%
# of DFA audit findings (NEW)	-	-	-	-	0

Statutory Authority (By Program)

Policy Development, Fiscal Analysis, Budget Oversight and Education Accountability

Section 9-6-1 through 9-6-15 NMSA 1978 Department of Finance and Administration Act

Section 6-3-1 through 6-3-25 NMSA 1978, State Budget Act; Section 6-3A-1 through 6-3A-9 NMSA 1978, Accountability in Government Act

Section 6-4-1 NMSA 1978, Capital Programs

Section 1-9-17 NMSA 1978, Voting Machine Purchases

Section 3-27-9 NMSA 1978, Emergency Water Fund

Section 3-31-9 NMSA 1978, Refunding Bonds

Section 4-62-8 NMSA 1978, Refunding Bonds

Section 5-15-15 NMSA 1978 Dedication of Gross Receipts Tax Increment

Section 6-1-1 through 6-1-13 NMSA 1978, SBOF Enabling Legislation

Section 6-10-1.2 NMSA 1978, Credit Card Acceptance

Section 6-10-30 NMSA 1978, Interest Rate Policy

Section 6-10-35 NMSA 1978, Fiscal Agent and Custody Bank

Section 6-12A-5 NMSA 1978, Tax and Revenue Anticipation Notes

Section 6-13-17 NMSA 1978, State Institution Bonds

Section 6-18-8.1 NMSA 1978, Interest Rate Exchange Agreements
Section 6-20-1 through 6-20-11 NMSA 1978, Private Activity Bond

Section 6-20-1 through 6-20-11 NMSA 1978, Private Activity Bond Act

Section 6-29-1 through 6-29-9 NMSA 1978, Tribal Infrastructure Act

Section 7-27-9 et. seq. NMSA 1978, Severance Tax Bonds

Section 7-37-1 through 7-37-8 NMSA, Property Tax and Yield Control

Section 11-1-1 through 11-1-7 NMSA 1978, JointPowers Agreements Act

Section 13-6-2.1 NMSA 1978, Public Property Dispositions

Section 15-3B-6 NMSA 1978, State Construction Project Approvals

Section 15-3B-8 NMSA 1978, State Property Acquisitions

Section 15-3B-17 NMSA 1978, Capitol Buildings Repair Fund

Section 15-7-11 NMSA 1978, Risk Management Division Fund Transfers

Section 16-2-9 NMSA 1978, State Park Concession Contracts

Sections 21-1-21 and 2-1-21.1 NMSA 1978, Capital Expenditures of State Educational Institutions

Section 21-1-24 NMSA 1978, Graduate Program Approvals

Program Support

Section 9-6-1 through 9-6-15 NMSA 197 8, Department of Finance and Administration Act



Community Development, Local Government Assistance and Fiscal Oversight

Section 3-56-1 through 3-56-9 NMSA 1978, Regional Planning Act

Section 3-7-11 through 3-7-12 NMSA 1978, Municipal Boundary Commission

Section 3-7-13, Annexation Requirements

Section 4-44-1 through 4-44-45 NMSA 1978, Salaries and Provisions Applicable to more than one office

Section 4-58-1 through 4-58-6 NMSA 1978, Planning District Act Section 4-61-1 through 4-61-3 NMSA 1978, Small Counties Assistance

Section 6-4-1 NMSA 1978, Capital Programs

Section 6-6-1 through 6-6-20 NMSA 1978, Local Government Finances

Section 6-11-1 through 6-11-9 NMSA 1978, Acceptance of Disbursement of United States Funds

Section 6-15-2 NMSA 1978, General Obligation Debt

Section 9-6-5.1 NMSA 1978, DF A Planning Duties

Section 11-6-1 through 11-6-9 NMSA 1978, New Mexico Community Assistance Act

Section 11-6A-1 through 11-6A-6 NMSA 197 8, Local DWI Grant Program Act

Section 29-13-1 through 29-13-9 NMSA 1978, County Detention Facility Reimbursement Act

Section 34-14-1 NMSA 1978, Civil Legal Services Commission

Section 63-9D-1 through 63-9D-20 NMSA 1978, Enhanced 911 Act

Section 66-8-116.3NMSA 1978, Juvenile Adjudication Fund Fee

Section 73-2-65 NMSA 1978, Acequia Commission

U.S. Housing and Community Development Act of 197 4, as amended, CDBG Grant Program

Laws 2015 Chapter 3 and 147, Capital Outlay

Laws 2016, Chapter 81, and Chapter 83, Capital Outlay

Laws 2017, Chapter 133, Capital Outlay

Laws 2018, Chapter 68 and Chapter 80, Capital Outlay

Fiscal Management and Oversight

Section 6-5-1 through 6-5-11 NMSA 1978, Financial Control

Section 9-6-1 through 9-6-15 NMSA 1978, Department of Finance and Administration Act

Activities (By Program)

Policy Development, Fiscal Analysis, Budget Oversight and Education Accountability

Contribute to consensus revenue estimating group, prepare revenue estimates for use in budget preparation, track and report general fund revenues and cash balances

Review and approve contracts, joint powers agreements, bond issuances and refundings

Represent the Executive branch on a variety of boards and commissions

Assist agencies and policy makers in the planning, development, and preparation of budget requests, and approval of operating budgets

Prepare the Executive Budget Recommendation and Capital Budget

Provide information and recommendations on policy, legislative and budgetary issues

Monitor agency budget and program activities throughout the year to assure compliance with statutes and Executive policies and regulations

Coordinate with agencies regarding strategic planning, program identification, and establishing relevant performance measures under the Accountability in Government Act

Develop and implement the Governor's Performance Review recommendations

Ensure compliance with the State Budget and Accountability in Government Acts

Review submissions for State Board of Finance meetings for legal and policy considerations, and brief members in preparation for meetings

Manage the State's General Obligation and Severance Tax Bonding programs, including capacity calculation, State mill levy analysis, bond issuance, assessing capital project readiness, bond proceeds accounting, bond post issuance compliance, providing guidance on use of proceeds, and maintaining bond records

Manage State contractual relationships for fiscal agent banking services, custody banking, bond counsel, disclosure counsel, arbitrage calculation, and financial advisor

Track and reconcile State Board of Finance emergency loans, private activity bond volume capacity allocations and qualified energy conservation bond allocations

Exercise State Board of Finance oversight of the State Treasurer's Office through State Treasurer's Investment Committee, regular reporting, and approval of Investment Policy and Broker/Dealers

Record, edit, audit, report and archive all financial transactions for DFA, in compliance with all applicable state and federal laws and regulations and with generally accepted accounting principles

Prepare budget requests, operating budgets, and budget adjustment requests for DFA

Administer the Governor Exempt Salary Plan

Activities (By Program)

Community Development, Local Government Assistance and Fiscal Oversight

Program Support

Provide budget and fiscal oversight of local public bodies, and technical support to entities experiencing issues with audits and financial reporting

Certify property tax rates statewide

Administer federal Community Development Block Grant program and staff the Community Development Council

Administer local capital outlay projects authorized by the legislature

Administer Local Driving While Intoxicated (LDWI)
Grant Program and staff the LDWI Council

Oversee funding for teen courts from the Juvenile Adjudication Fund

Manage local Infrastructure Capital Improvement Plan (ICIP) process

Manage contracts for Civil Legal Services and staff the Civil Legal Services Commission

Assist the administratively-attached Acequia Commission and Land Grant Council

Manage the Tribal Infrastructure Fund

Oversee funding of the Acequia & Community Ditch Education Program

Administer the Executive Order 2013-006 and recommend the need for Fiscal Agents

Record, edit, audit, report, and archive all financial transactions for DFA in compliance with all applicable state and federal laws and regulations and with generally accepted accounting principles

Prepare budget requests, operating budgets, and budget adjustment requests for DF A

Implement human resources-related State
Personnel Board rules, federal and state laws, and
internal policies and procedures

Process biweekly payroll for DFA

Administer employee benefits

Facilitate staff recruitment and retention initiatives for all DFA Divisions

Consult with managers and employees on human resource matters

Activities (By Program)

Fiscal Management and Oversight

Fiscal oversight, including pre-auditing, postauditing, supervising, monitoring and controlling the financial activities of the State's agencies

Processing, recording, summarizing, and reporting financial transaction information

Central processing of payroll for all state employees

Central disbursement of cash to vendors

Central budgetary control

Accounting for cash receipts

Allocation of appropriations from the State General Fund

Producing interim financial reports for funds

Monthly reconciliation of cash to the State Treasurer's financial reports

Annual production and audit of the State of New Mexico Comprehensive Annual Financial Report (CAFR)

Filing information returns with the Internal Revenue Service and the Social Security Administration

Review and approve professional services contracts for all state agencies

Technical assistance to all users of the State's SHARE system through the SHARE help desk

Assistance with DFA's internal databases, IT hardware and software, and internet and intranet

